



**Payment Partner Support** (partners, agents, & ISO's ONLY)

Email: [partners@hellovivid.com](mailto:partners@hellovivid.com)

Phone: 800-496-0437 (Option 3)

Vinny Marzelli - VP of Vivid Commerce	EXT 701
Kenzi Larkin - Partner of Relationships Manager	EXT 706

**Merchant Support**

Main Line: 818-338-8429

Open Ticket via [www.vividdashboard.com](http://www.vividdashboard.com)

Escalation Contact (Agents, ISO's & Partners):

[partners@hellovivid.com](mailto:partners@hellovivid.com)

**POS Support**

Phone Support: 415-887-2152

Text Support: 484-321-6757

Email: [possupport@hellovivid.com](mailto:possupport@hellovivid.com)

**Escalation** (Resellers, ISO's, & Partners):

Justine Hermann - Sales Manager	800-496-0437 x704, <a href="mailto:justine@hellovivid.com">justine@hellovivid.com</a>
Mia Bragdon - Business Development	800-496-0437 x708, <a href="mailto:mia@hellovivid.com">mia@hellovivid.com</a>



Phone: 877-621-9110

Dial by Ext: 877-610-4729

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Tech Support Email: [PAS\\_techsupport@paysafe.com](mailto:PAS_techsupport@paysafe.com)

Partner Sales Support Email: [PAS\\_agentsalesupport@paysafe.com](mailto:PAS_agentsalesupport@paysafe.com)

Merchant Support will be available at 800-327-0093 (Customer Service number)

- Customer Service: 7 AM-7 PM
- Tech Support: 24/7



Customer Service & Tech Support: 844-200-8996



Phone: 888-311-7248

Deployment & Tech Support	Option 1	<a href="mailto:deploymentdpt@poweredbyevolv.com">deploymentdpt@poweredbyevolv.com</a>
Customer & Merchant Support	Option 2	<a href="mailto:customersrv@poweredbyevolv.com">customersrv@poweredbyevolv.com</a>
Sales Support	Option 3	<a href="mailto:salesupport@poweredbyevolv.com">salesupport@poweredbyevolv.com</a>



Phone: 877-358-6797

Sales Support	<a href="mailto:sales@dejavoo.io">sales@dejavoo.io</a>
Tech Support	<a href="mailto:support@dejavoo.io">support@dejavoo.io</a>



Phone: 888-276-2108

SkyTab Chat Support	<a href="http://www.skytab.com/chat">www.skytab.com/chat</a>
SkyTab Resource Center	<a href="http://www.skytab.com/resource-center">www.skytab.com/resource-center</a>
Additional Remote Training	Schedule at: <a href="http://www.skytab-training.youcanbook.me/">www.skytab-training.youcanbook.me/</a>
Menu Requests	<a href="mailto:menurequests@shift4.com">menurequests@shift4.com</a>
Self-Serve Training	<a href="http://www.skytab.com/resource-center">www.skytab.com/resource-center</a>